

WARM LINE

FOR LUZERNE & WYOMING COUNTIES

What is WARM LINE?

The Warm Line is a telephone support line where you will be able to talk to specially trained peers with lived experience that can listen to concerns and offer support. The Warm Line Peer Responder will have a unique perspective on your issues since they may have experienced many of the same feelings.

Why would I call WARM LINE?

If you are feeling isolated, anxious or overwhelmed, and need someone to listen and feel heard.

When can I call WARM LINE?

Monday & Tuesday: 5p.m.- 9p.m.
Wednesday- Sunday: 1p.m.- 9p.m.

How do I contact WARM LINE?

(866) 839-0445
(570) 602-3110

Frequently Asked Questions

Will my call be accepted from a blocked number?

NO- We cannot accept calls from a blocked number, please unblock your caller ID prior to calling

What information do I need to provide?

Just a phone number

Is my call confidential?

YES- all calls will remain confidential except in cases that require crisis intervention.

HOPE AND HELP ARE AVAILABLE

Need someone who understands your experience: (866) 839-0445

In Crisis and need immediate hope: (888) 829- 1341

Information and Referral: 211 or text your zip code to 898211

